



Assistance for Isolated Children Scheme

Help for families with students who cannot go to a state school because of geographical isolation, disability or special health needs.

Assistance for Isolated Children Scheme payments are not taxed and, except for Additional Boarding Allowance, are free of income and assets tests.

Eligibility basics

- have a school aged child undertaking primary, secondary or tertiary study who lives in an isolated area, or
- have a school age child with disability or a special need that cannot be met at a local state school, and
- the child needs to board away from home, live in a second family home to attend a local education institution, or study from home

Eligibility & payment rates

Eligibility for the Assistance for Isolated Children Scheme

You may be eligible for Assistance for Isolated Children Scheme payments if you and the student meet certain requirements.

You and the student must meet residence requirements and the student must meet the following requirements:

- age
 - the minimum primary school entry age for the state or territory where they will be going to school
 - aged 3 years and 6 months or older and have a health condition or disability that requires them to live away from home
 - younger than 19 years of age on 1 January in the year of study and they are a primary or secondary student
 - younger than 20 years of age on 1 January and their education has been seriously disrupted, for example because of illness or language difficulties
 - younger than 21 years of age, on [Disability Support Pension](#)^[1] or [Parenting Payment](#)^[2] single and studying at primary or ungraded level, or
 - the maximum age for a tertiary student is the age their state or territory no longer requires them to participate in education
- approved studies
 - undertaking full time, ungraded primary or secondary studies at an approved institution, or

- a school aged student who does not have access to a state secondary school but is instead enrolled in approved full time tertiary vocational education and training, for example a TAFE course
- geographical isolation or special needs
 - your family home is geographically isolated from a state school that provides tuition at the grade or year in which the student is qualified to enrol, for example, Year 9
 - the student has a disability, or a special health or educational need that cannot be met at a local state school
 - the student does not have reasonable daily access to state schooling for at least 20 school days in a year for reasons beyond the family's control
- living arrangements during the school term
 - boarding away from home at a school, hostel, or privately
 - living in the family's second home so they can go to school daily, or
 - living at home and undertaking distance education, approved home schooling or attending a Northern Territory Homeland Learning Centre

Approved courses of study and institutions for the Assistance for Isolated Children Scheme

The student must be studying full time in an approved course at an approved institution to be eligible.

Approved courses

Approved courses include:

- accredited primary or secondary courses through a school, college, special school, distance or online education, or a Northern Territory Homeland Learning Centre
- home schooling that has been approved by the relevant education authority
- vocational education and training or TAFE statement of attainment or certificate courses, and other accredited tertiary training programs
- approved ungraded living skills education or training courses in a residential or non-residential institution for children with disability or other special needs

Approved education institutions

Approved institutions include:

- government primary, secondary or special schools and senior secondary colleges
- Northern Territory Homeland Learning Centres
- government distance education centres or schools, and Schools of the Air
- non-government education institutions with primary, ungraded, secondary or special courses, including distance education, accredited by the relevant education authority
- government and private vocational education and training, or TAFE institutions that are Registered Training Organisations
- government and non-government residential or non-residential institutions for children with disability or other special needs

Find out if the course or institution is approved

To find out if the student's course or institution is approved, call us on **132 318**.

Payment rates for the Assistance for Isolated Children Scheme

There are 4 types of payment rates.

Assistance for Isolated Children Scheme payments are not taxed and, except for Additional Boarding Allowance, do not have income and assets tests.

Payment rates are adjusted on 1 January each year in line with increases in the cost of living, except for Assistance for Isolated Children Pensioner Education Supplement.

| Assistance for Isolated Children Scheme allowance | Maximum payment rate for 2015 | Maximum payment rate for 2016 |
|---|---|---|
| Boarding Allowance (Basic and Additional) | \$9,407 per year, made up of 2 components: <ul style="list-style-type: none"> • \$7,897 - basic • \$1,510 - additional subject to parental income and actual boarding costs | \$9,548 per year, made up of 2 components: <ul style="list-style-type: none"> • \$8,015 - basic • \$1,533 - additional subject to parental income and actual boarding costs |
| Second Home Allowance | \$230.02 per fortnight, per student - limited to a maximum of 3 students in a family | \$232.84 per fortnight, per student - limited to a maximum of 3 students in a family |
| Distance Education Allowance | \$3,948 per year | \$4,007 per year |
| Assistance for Isolated Children Pensioner Education Supplement | \$62.40 per fortnight - for students aged under 21 years receiving Disability Support Pension or Parenting Payment single and studying at primary level | \$62.40 per fortnight - for students aged under 21 years receiving Disability Support Pension or Parenting Payment single and studying at primary level |

Payments are usually paid to the parent or carer. However, you can choose to have your payments paid directly to the student's school or the boarding provider.

If the student is boarding, parents and carers may also qualify for the Additional Boarding Allowance. This allowance is income tested. Whether you can claim this allowance depends on your income and your child's boarding costs. The payment rate may depend on the number of other dependent children in your family who are also eligible for the Additional Boarding Allowance, [Youth Allowance](#)^[3], or [ABSTUDY](#)^[4].

Read more about the [parental income test](#)^[5].

Payment frequency for the Assistance for Isolated Children Scheme

Payments are either made per term or per fortnight depending on which payment you are receiving.

Term payments

Your payment will be made 4 times a year in advance if you are eligible for:

- Basic Boarding Allowance and Additional Boarding Allowance for students boarding at a school, hostel or special institution
- Distance Education Allowance
- Assistance for Isolated Children Pensioner Education Supplement for students boarding at a school, hostel or special institution

Fortnightly payments

Your payment will be made fortnightly if you are eligible for:

- Basic Boarding Allowance and Additional Boarding Allowance for students who board privately
- Second Home Allowance
- Assistance for Isolated Children Pensioner Education Supplement for students who board privately

Effect on existing payments while receiving Assistance for Isolated Children Scheme support

Payments can be paid for a student where Family Tax Benefit^[6], Carer Allowance^[7] or Double Orphan Pension^[8] is being paid.

Assistance for Isolated Children payments cannot be paid for a student who is on another payment, such as Youth Allowance^[3], ABSTUDY^[4], or Department of Veterans' Affairs Veterans' Children Education Scheme^[9] payments.

Some students turning 16 years of age may be eligible for assistance under the Away from Home rate of Youth Allowance or ABSTUDY instead of continued assistance from this scheme and Family Tax Benefit.

Families receiving Assistance for Isolated Children and Family Tax Benefit for a student will generally receive more from these payments than the student would by claiming the Youth Allowance Away from Home rate and Rent Assistance^[10].

Check with your state or territory government to see if it provides additional benefits for isolated students.

Parental income test for the Assistance for Isolated Children Scheme

Under the Assistance for Isolated Children Scheme, only the Additional Boarding Allowance is income tested.

Parental income

Parental income is made up of your and your partner's combined taxable and other income for the financial year ending in the year before the student's year of study. This is known as the base tax year. For example, if the student studies in 2016, the parental income for the 2014-15 financial year will normally be used.

The Additional Boarding Allowance decreases by \$1 for each \$5 of parental income over \$51,027.

For example, if the parental income is \$51,072, the allowance normally decreases by \$9 for the year. The student's boarding costs also affect the amount of Additional Boarding Allowance payable. If the boarding charges for the year are \$7,765 or less, only Basic Boarding Allowance is payable.

The following are added to your taxable income:

- reportable fringe benefits
- overseas income
- reportable superannuation contributions, or
- total net investment losses such as negative gearing losses for that financial year

Any child support is deducted.

If you wish to claim Additional Boarding Allowance and have not provided the necessary details for the assessment under the Parental Income Test, phone us on **132 318**.

Dealing with substantial changes to parental income in the study year

Where there has been a substantial increase or decrease in parental income, the parental income test can be based on your income for the financial year ending in the student's year of study. This is called the current tax year assessment. For example, if the student studies in 2016, parental income for the 2015-16 financial year can be used. This may affect the amount of Additional Boarding Allowance you can receive. If there has been an increase of more than 25% to parental income for the current tax year, compared to the base tax year, you must advise us as soon as possible as you may not be paid the correct amount.

To advise us of either a substantial decrease in parental income or an increase of more than 25%, you can download and complete the [Assistance for Isolated Children \(AIC\) current Tax Year Assessment form](#)^[11].

Factors affecting the rate of Additional Boarding Allowance payments

If parental income exceeds \$51,027 and you have other dependent children who are entitled to Additional Boarding Allowance, [Youth Allowance](#)^[3], or certain means tested [ABSTUDY](#)^[4] payments, your rate of Additional Boarding Allowance payment may be affected.

If there are other dependent children in your family entitled to Additional Boarding Allowance, [Youth Allowance](#)^[3], or certain means tested [ABSTUDY](#)^[4] payments, you may receive a higher rate of Additional Boarding Allowance, not exceeding the maximum payment rate. If your dependent children's circumstances change, you may also notice changes to your Additional Boarding

Allowance rate.

Once parental income exceeds \$58,649, only Basic Boarding Allowance is usually payable. However, this threshold may increase, and reduced Additional Boarding Allowance may be payable if you have other dependent children in the family entitled to the Additional Boarding Allowance, Youth Allowance or certain ABSTUDY payments.

Circumstances when income testing is not required for the Additional Boarding Allowance

Parental income is not taken into account for the period in which you or your partner:

- gets an Australian Government income support payment or equivalent payment - this doesn't include payments for New Enterprise Incentive Scheme participants
- holds a current Health Care Card^[12]
 - including a card issued to a person receiving the maximum rate of Family Tax Benefit Part A
 - excluding a Low Income Health Care Card^[13] or card held by a person who receives Mobility Allowance^[14] or Carer Allowance^[7] for a disabled child

During this period, your entitlement to Additional Boarding Allowance is only affected by the amount of the student's actual boarding costs.

The amount of means tested Additional Boarding Allowance up to \$1,533 that you can receive in combination with the set amount of non-means tested Basic Boarding Allowance is the lower of the:

- Additional Boarding Allowance entitlement under the parental income test plus the Basic Boarding Allowance, or
- amount of the student's actual boarding charges for the year plus \$250 for incidentals

Residence requirements for Assistance for Isolated Children Scheme

To be eligible for the Assistance for Isolated Children Scheme you must satisfy residence requirements. You and the student you are claiming for must be normally living in Australia^[15] and be:

- an Australian citizen
- the holder of a permanent resident visa, or
- a New Zealand citizen who is permanently settled in Australia - a waiting period may apply

Claiming

Check if you are eligible^[16] for this payment before you start this claim.

Once you have read about eligibility the next steps are:

1. register an intent to claim if you are contacting us in the 4 weeks before 31 December of the year of study

2. complete the claim form
3. submit your claim and supporting documentation
4. we will assess your claim and let you know the outcome

[Next](#)^[17]

Claiming Assistance for Isolated Children Scheme payments

Intent to claim

You should register an intent to claim Assistance for Isolated Children by calling **132 318** if you are contacting us in the 4 weeks before 31 December of the year of study.

If you have registered an intent to claim, you should submit your claim form within 13 weeks of the date of registration, or by 31 December, whichever is later.

Claims will not be accepted under any circumstances if an intent to claim has not been registered or a claim form has not been submitted by 31 December of the year of study.

Claim forms

Download the [Assistance for Isolated Children \(AIC\) Claim form](#)^[18].

If you do not have access to a printer, you can pick up the form from your nearest [service centre](#)^[19] or call us on **132 318** and we can send one to you.

Supporting forms and documentation

You may need to provide:

- proof of the student's age
- evidence to support your claim and
- details of the student's study

This should be provided when you submit the claim form. If the supporting forms and documentation cannot be provided at this time, you should submit the claim form as soon as possible and provide the supporting forms and documentation when they are available.

Marginal Distance Confirmation

If you are claiming Assistance for Isolated Children and have been asked to produce documentary evidence about the geographical isolation distance or travelling time, download the [Assistance for Isolated Children Marginal Distance Confirmation form](#)^[20].

Medical Statement–Student Special Needs

If you are claiming Assistance for Isolated Children under the students with special needs criteria and you need to provide evidence from a medical practitioner, download the [Assistance for Isolated Children Medical Statement – Student Special Needs form](#)^[21].

This form should be completed by you and the medical practitioner and attached to the Claim for Assistance for Isolated Children form.

Application for Short Term Boarding Allowance

If you have already submitted the Assistance for Isolated Children form for the student and you wish to claim Boarding Allowance for additional boarding during the year, download the [Assistance for Isolated Children \(AIC\) Application for Short Term Boarding Allowance form](#)^[22].

The sooner we receive your supporting form or documents, the sooner we can process your claim.

Submit your claim

Submit your completed claim and any supporting forms and documentation within 13 weeks of the date the intent to claim was registered or by 31 December of the year of study, whichever is later:

Online

Submit your claim form and any supporting documents online.

Read more about [submitting your documents online](#)^[23].

Post

You can submit your claim and supporting documentation to:

Department of Human Services

Student Services

Reply Paid 7804

Canberra BC ACT 2610

Fax

You can fax your claim form and supporting documentation to one of our Assistance for Isolated Children Centres listed on the claim form.

In person

Submit your claim form and supporting documentation in person at your nearest [service centre](#)^[19].

Claim outcome

We will inform you whether your claim is successful. If you are eligible for the Assistance for Isolated Children Scheme, we will tell you when your payment will start and how much you will get paid.

Entitlement normally starts from 1 January of the year of study if you qualify for the payment from that date.

You have the right to appeal any decision we make. Read more about [reviews and appeals](#)^[24].

Managing your payment

Change of circumstances while receiving Assistance for Isolated Children Scheme payments

If your or your family's circumstances change, this may affect your eligibility or change your payment amount.

We review your circumstances annually to make sure you are getting the correct payment amount.

You need to tell us if you or the student's circumstances change when you are receiving a payment. For example, if:

- you receive the Additional Boarding Allowance and your or your partner's income increases or the student's boarding charges increase
- the student stops boarding or living in the second home
- the student stops studying, reduces their study load, or changes their education institution
- your personal circumstances change
- you change your address or the student changes their term address
- you do not have to lodge a tax return, or
- the care arrangements for the student change
- you or the student leaves Australia on a permanent basis

If you do not tell us about the changes within 14 days, your payment may be affected. You may be overpaid benefits and you will have to pay the money back^[25].

If you deliberately do not tell us about changes, you could be charged with fraud, and a recovery fee may apply.

Assistance for Isolated Children Scheme while travelling outside Australia

There are rules about how long Assistance for Isolated Children Scheme payments can be paid outside Australia.

Rules for Assistance for Isolated Children Scheme outside Australia

If you or the student leave Australia to live in another country, your payment will stop on departure.

If you leave Australia temporarily you can continue being paid for up to 2 years as long as the student continues to meet the eligibility criteria.

If the student travels overseas and:

- is on an approved exchange program that is credited to their Australian course, remains enrolled at an Australian education institution and continues to incur the costs in Australia, you can continue to be paid for the duration of the program, or
- is enrolled at an approved Australian distance education institution and studying full time outside Australia for less than 12 months, you can continue to be paid for 12 months

If your child has left Australia without having their overseas study approved, and you provide the information mentioned above, we will reassess their eligibility.

When to tell us about your travel

You should tell us if you or the student leave Australia and:

- you or the student are going to live in another country
- you will be leaving temporarily for more than 2 years, or
- the student is studying outside Australia as part of a full time Australian course

Otherwise you do not need to tell us you or the student are leaving Australia. We will be advised automatically by Australia's immigration department when you or the student leave Australia and when you or the student return.

The easiest way to tell us about your travel plans is to use your [Centrelink online account](#)^[26] through myGov. You can get tailored information on how your payments and concession cards could be affected.

[Read more about payments while outside Australia](#)^[27].

What to do if your account is overdrawn

There is support available to help you manage your money if you have overdrawn your bank, building society or credit union account.

Your account may be overdrawn when you take out more money than you have.

This can happen because your account sometimes takes a few days to update after transactions. Overdrawing can also happen when direct debits come directly from your account or from a cheque you have written.

This may lead to a debt and a fee that you have to repay the financial institution through your account. Financial institutions include banks, building societies and credit unions. To recover the debt and any fee, the financial institution sometimes takes money directly from your account.

If you receive certain income support payments, an agreement exists covering how much your financial institution can take from the money that goes into your account. This is called the '[Code of Operation](#)^[28]' (the Code) and, while not legally binding, helps to ensure you have money left over to cover living costs.

For example:

If you receive a pension payment of \$200 a fortnight, the Code means you can keep at least \$180 (90%) of your payment. The financial institution can take up to \$20 to repay the overdrawn amount, including fees.

Protected payments

Under the Code, financial institutions can take no more than 10% of the payments listed below from your account.

- ABSTUDY, including supplements
- Age Pension
- Australian Government Disaster Recovery Payment
- Australian Victim of Terrorism Overseas Payment
- Austudy
- Bereavement Allowance
- Carer Allowance

- Carer Payment
- Crisis Payment
- Double Orphan Pension
- Disability Support Pension
- Disaster Recovery Allowance
- Education Entry Payment
- Farm Household Allowance
- Income Support Bonus
- Mobility Allowance
- Newstart Allowance
- Parental Leave Pay
- Parenting Payment
- Partner Allowance
- Pension Supplement
- School Kids Bonus
- Seniors Supplement
- Sickness Allowance
- Special Benefit
- Widow Allowance
- Widow B Pension
- Wife Pension
- Youth Allowance

Also, financial institutions can take no more than 10% of the payments listed below when you are receiving one of the payments above.

- Assistance for Isolated Children
- Baby Bonus
- Bereavement Payment
- Carer Adjustment Payment
- Carer Supplement
- Community Development Employment Projects Participant Supplement and Supplementary Benefits
- Child Care Benefit
- Child Care Rebate
- Child Disability Assistance Payment
- Clean Energy Advance
- Dad and Partner Pay
- Energy Supplement
- Essential Medical Equipment Payment
- Family Tax Benefit Part A and Part B
- Low Income Family Supplement
- Low Income Supplement
- Newborn Upfront Payment and Newborn Supplement
- Pension Bonus Bereavement Payment
- Pension Bonus Scheme
- Pension Bonus Top-Up
- Pensioner Education Supplement
- Pension Loans Scheme
- Pharmaceutical Allowance
- Remote Area Allowance
- Rent Assistance

- Single Income Family Supplement
- Stillborn Baby Payment
- Telephone Allowance
- Utilities Allowance
- Work Bonus
- Youth Disability Supplement

The following payments from the Department of Veterans' Affairs are also protected with a 10% limit:

- Crisis payment
- Defence Force Income Support Allowance
- Education Entry Payment
- Income Support Supplement
- Periodic Payments of Wholly Dependent Partner's Pension
- Service Pension – age, invalidity, or partner
- War Widow(er)'s Pension

You can choose to repay more than 10% if you wish.

All other types of income are not covered by this arrangement.

Speak to your financial institution about their specific fees or repayment policies, or to make alternative arrangements.

Participating institutions

To find out if your financial institution participates, visit the following member lists:

- [Australia Bankers' Association](#)^[29] members
- [Australian Finance Conference](#)^[30] members
- [Customer Owned Banking Organisation](#)^[31] members who have signed the Customer Owned Banking Organisation Code of Practice

Exceptions to the Code

You are not protected by the Code if:

- your account is overdrawn due to fraudulent, dishonest or unlawful transactions, conduct or activity
- a third party organises with your financial institution to recover money from your account. For example, you owe money to a business, who gets a court order to recover money from your account

Getting help

If you are concerned about an overdrawn account, you should first **talk to your financial institution** about the Code and other ways they may be able to help you manage your debt.

After you have spoken to your financial institution, and if your payment has not been released, we can help you negotiate this with your financial institution.

Call the [contact number](#)^[32] related to your payment.

If you don't make any arrangement to pay your debt at all and you do not respond to letters from your financial institution telling you about the overdue payment, after 60 days they could:

- report this to a credit reporting body, which could affect your credit rating, or
- take legal action against you to take back the overdrawn amount that you owe

For tips and tools please visit [Managing your Money](#)^[33].

You can also talk to one of our [social workers](#)^[34].

If you speak a language other than English, you can ask for an interpreter at any Centrelink service centre or call our [Multilingual Phone Service](#)^[35] on **131 202**. [Information in your language](#)^[36] about income support payments and services is also on our website.

Other support services

Talk to a financial counsellor from the [Financial Counselling Australia](#)^[37] website. You can talk to a free and independent financial counsellor on **1800 007 007**.

If you can't resolve disputes with your financial institution you can contact the following organisations:

- the Financial Ombudsman Service (for banks) Freecall™ **1300 780 808**
- the Credit and Investments Ombudsman Service (for a limited number of financial institutions) Freecall™ **1800 138 422**
- Financial Ombudsman interpreter services Freecall™ **131 450**. [Translations](#)^[38] of dispute resolution factsheets are also available from the Financial Ombudsman Service Australia website

Payments & services

- [Agents and Access Points](#)^[39]
- [Carer Allowance](#)^[7]
- [Child Disability Assistance Payment](#)^[40]
- [Family Tax Benefit](#)^[6]
- [Remote Area Allowance](#)^[41]
- [Rural Call Centres](#)^[42]

Related subjects

- [Indigenous Australians looking for work, studying or training](#)^[43]
- [Payments for people living with illness, injury or disability](#)^[44]
- [Payments for rural and remote Australians](#)^[45]

Link references

1. <http://www.humanservices.gov.au/customer/services/centrelink/disability-support-pension>

2. <http://www.humanservices.gov.au/customer/services/centrelink/parenting-payment>
3. <http://www.humanservices.gov.au/customer/services/centrelink/youth-allowance>
4. <http://www.humanservices.gov.au/customer/services/centrelink/abstudy>
5. <http://www.humanservices.gov.au/customer/enablers/centrelink/assistance-for-isolated-children/parental-income-test>
6. <http://www.humanservices.gov.au/customer/services/centrelink/family-tax-benefit-part-a-part-b>
7. <http://www.humanservices.gov.au/customer/services/centrelink/carer-allowance>
8. <http://www.humanservices.gov.au/customer/services/centrelink/double-orphan-pension>
9. <http://www.dva.gov.au/about-dva/accountability-and-reporting/annual-reports/annual-reports-2012-13/departement-veterans-6>
10. <http://www.humanservices.gov.au/customer/services/centrelink/rent-assistance>
11. <http://www.humanservices.gov.au/customer/forms/sy042>
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13. <http://www.humanservices.gov.au/customer/services/centrelink/low-income-health-care-card>
14. <http://www.humanservices.gov.au/customer/services/centrelink/mobility-allowance>
15. <http://www.humanservices.gov.au/customer/enablers/residence-descriptions>
16. <http://www.humanservices.gov.au/customer/enablers/centrelink/assistance-for-isolated-children/eligibility>
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22. <http://www.humanservices.gov.au/customer/forms/sy068>
23. <http://www.humanservices.gov.au/customer/subjects/submitting-your-documents-online>
24. <http://www.humanservices.gov.au/customer/information/reviews-and-appeals>
25. <http://www.humanservices.gov.au/customer/enablers/owing-money>
26. <http://www.humanservices.gov.au/customer/services/centrelink/centrelink-online-accounts>
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28. <http://www.humanservices.gov.au/corporate/publications-and-resources/code-of-operation>
29. <http://www.bankers.asn.au/About-Us/Members>
30. http://www.afc.asn.au/afc_Info/
31. <http://www.customerownedbanking.asn.au/members/list-of-members>
32. <http://www.humanservices.gov.au/customer/contact-us/phone-us>
33. <http://www.humanservices.gov.au/customer/subjects/managing-your-money>
34. <http://www.humanservices.gov.au/customer/services/centrelink/social-work-services>
35. <http://www.humanservices.gov.au/customer/services/centrelink/multilingual-phone-service>
36. <http://www.humanservices.gov.au/customer/information-in-your-language/>
37. <http://www.financialcounselingaustralia.org.au/Corporate/Find-a-Counsellor>
38. <http://www.fos.org.au/consumers/translations/>
39. <http://www.humanservices.gov.au/customer/services/centrelink/agents-and-access-points>
40. <http://www.humanservices.gov.au/customer/services/centrelink/child-disability-assistance-payment>
41. <http://www.humanservices.gov.au/customer/services/centrelink/remote-area-allowance>
42. <http://www.humanservices.gov.au/customer/services/centrelink/rural-call-centres>
43. <http://www.humanservices.gov.au/customer/subjects/indigenous-australians-looking-for-work-studying-or-training>
44. <http://www.humanservices.gov.au/customer/subjects/payments-for-people-living-with-illness-or-disability>
45. <http://www.humanservices.gov.au/customer/subjects/payments-for-rural-and-remote-australians>

This information is intended as a general guide to the department's payments and services. It is based on the selections made by a user of the department's 'create your own brochure' facility. It may not include all of the relevant information on this topic. If you decide to apply for a payment, the department can give you more specific advice with regard to your particular circumstances. This information was printed on Wednesday 3 February 2016 from



<http://www.humanservices.gov.au/customer/services/centrelink/assistance-for-isolated-children>.
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